

The True Cost of Deviations

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“There is always time for good documentation.” This is something that every QA auditor has been preaching for several decades. Each auditor strives to ensure that our organizations are fully compliant with established data governance policies. After all, what we truly desire is to work in an environment where employees follow the regulations and guidelines, take quality-focused actions, and talk about quality, but also see their fellow employees doing the same thing. But what happens when data integrity principles are not upheld? How does this affect our overall organization? There is a monetary cost associated when documentation breaks down; however, most scientists, managers, and laboratory staff may not be aware how much each excursion from the procedures cost. What this presentation aims to showcase, is the true cost of poor documentation. It does not only affect our internal and external quality program and regulatory status, but also our respective businesses’ bottom line.